

## Risk Management Services

The Northcross Group (NCG) helps organizations identify, understand, and mitigate threats to their business and operations. Our highly skilled consultants are experienced in a number of risk management methodologies and can help select the best approach for you.

From business operations and continuity preparedness, to project and program governance, to financial and regulatory programs—NCG delivers proactive risk management capabilities and support to empower your organization.

We offer independent assessments as well as assistance with design and implementation of structured and repeatable processes specifically for your organization.

### A Systems Perspective Approach

NCG uses a systems perspective approach to risk management. We look broadly at your organization and its operating environment. We account for people, automated systems, data, plus many other internal and external factors. We pay careful attention to how these components interact in the real world, making our mitigation strategies precise and practical.

### Risk Management Service Areas

- Threat/Hazard Identification
- Risk Analysis
- Risk Assessment
- Risk Management Planning
- Mitigation Strategy & Execution
- Structured and Repeatable Processes
- Activity Monitoring
- Strategy Effectiveness Measurement
- Oversight & Governance
- Communication & Collaboration
- Knowledge Management Support

## About NCG

The Northcross Group (NCG) is a New England based firm providing business system and technology services. NCG makes it our business to ensure that technology serves our clients, allowing them to meet business goals, gain competitive advantage, enhance security, implement governance, ensure compliance, and stabilize operations.

We have expertise in a broad range of industries and across technology disciplines. NCG consultants bring a blend of technical and business acumen with a proven track record in the public, private, and non-profit sectors. We approach business challenges head-on and figure out the most effective way to leverage technology to reach objectives. We work with you and provide support to help ensure tangible business value.

NCG uses disciplined processes, refined from decades of experience. Flexibility is a cornerstone of our industry-tested methodologies—giving NCG the ability to adapt to changing environments and needs. We strive to build lasting relationships with our clients, contributing to their ongoing success.

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### Practical Experience

NCG consultants have built and supported risk management programs across a number of industries in both the public and private sectors. Past experience includes support to:

- Banking and Financial Institutions
- Commercial Trucking
- Commercial Aviation
- Department of Energy
- Sandia National Labs
- Federal Aviation Administration
- National Highway Traffic Safety Administration
- Federal Highway Administration
- Federal Transit Administration
- Public Transit Agencies

### Support and Tools

NCG provides risk management support on either a project or consultative services basis. Our experienced professionals make sure that our support is specifically tailored to your individual needs and objectives.

NCG brings the ability to access or integrate data and information from your existing systems. This can be done on an ad hoc basis, or as an established and ongoing monitoring process. This ready access to data helps track the true effectiveness of actions and supports informed decision making.

We can effectively direct risk management efforts or support your internal teams at the project or program level. NCG services are supported by the Symphony suite of online tools. We leverage our internal technical expertise to apply automated tools and data analysis as needed—providing full support across all technical and business aspects of risk management.

A graphic for the Symphony Risk Management Tools. It features the word "Symphony" in a large, elegant, blue cursive font at the top. Below it, the text "Risk Management Tools" is written in a bold, dark blue sans-serif font. Underneath, there is a list of seven bullet points: "- Secure Online Tools", "- Data Collection", "- Collaboration", "- Centralized Data and Information Repository", "- Closed Loop Validation", "- Task Management", "- Audit Functionality", "- Assessment Functionality", and "- Planning Functionality". At the bottom of the graphic, the website address "www.ncgsymphony.com" is displayed in a bold, dark blue sans-serif font. The background of the graphic is a light beige color with a faint, stylized image of musical notes and a staff.

*Symphony*

**Risk Management Tools**

- Secure Online Tools
- Data Collection
- Collaboration
- Centralized Data and Information Repository
- Closed Loop Validation
- Task Management
- Audit Functionality
- Assessment Functionality
- Planning Functionality

**[www.ncgsymphony.com](http://www.ncgsymphony.com)**